

MARR CHIROPRACTIC

Massage Appointment Patient Policies

Client Name: _____

Phone Number: _____ Zip Code: _____

Email: _____

Reservations - We suggest making reservations in advance to secure your preferred time and date.

You will be asked for a credit card during the reservation scheduling - this is required to hold your reservation(s). Nothing will be charged on this card unless you do not show, or cancel outside of the cancellation policy.

If you wish to pay with cash, gift certificate, or another credit card when you arrive, you have the choice to do so.

Late Arrivals -Your session will be shortened in order to accommodate others whose appointments follow yours. Depending upon how late you arrive, your therapist will then determine if there is enough time remaining to start a treatment.

Cancellations/No Shows - Cancellations must be made, by calling the office, at least 24 hours in advance. *If less than 24 hours a \$30.00 cancellation fee will be billed. Failure to cancel, no shows, and no calls, will result in a \$30.00 no show fee.* _____ Please initial

We understand emergencies and illnesses occur. In the event of reasonable unexpected life events or illness, at the discretion of the office, we may waive this policy. Feel free to call and reschedule your appointment, because we do want to work with you. This policy is only put in place to encourage common courtesy.

Forms of Payment – We accept Cash, Visa, MasterCard, American Express, Discover, Gift Certificates and Personal Checks (no out of state checks will be accepted), for payment of services.

Any returned Checks (NSF) will be subject to a \$35.00 Fee. NSF fees may change without notice.

Gratuities – Gratuities are not included in the price of your session and are left up to your discretion. Any gratuities are greatly appreciated by your massage therapist!

Please note that we cannot add gratuities to credit card payments.

Conduct - We reserve the right to refuse service to anyone that appears to be under the influence of alcohol or other substances. Inappropriate behavior toward our staff will result in immediate termination of your session and you will be charged an additional \$30 cancellation fee.

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Communicate – It is your responsibility to update the massage therapist with any changes in your health status each time you receive a massage. It is important for you and your therapist to communicate clearly. Any comments about pressure, technique used by the therapist etc., are strongly encouraged during your massage and are crucial to maximize your experience. If you prefer to remain silent during the massage, we ask that you let the therapist know. Please don't hesitate to express any discomfort, as well as any preferences that will make your experience more enjoyable and healing, such as the volume of the music, massage pressure, bed temperature, and room temperature. This is your time for rest, relaxation, and therapeutic benefits.

If you have long hair please tie it up, and all jewelry should be removed prior to treatment and placed in the bowl provided.

Gift Certificates - Gift cards as just as great to give as they are to receive. Gift Certificates are available for purchase at the office. ALL GIFT CERTIFICATES EXPIRE 1 YEAR FROM THE PURCHASE DATE.

I have read the above policies and have had any of my questions answered fully by a member of the Marr Chiropractic team.

Charge Card # _____ Exp: _____ CVV: _____

Date: _____ Signature: _____